



2016 Annual Report



To Serve & Protect

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MESSAGE FROM BOARD CHAIR



The Thunder Bay Police Services Board is the civilian oversight body whose primary role is to establish, after consultation with the Chief of Police, overall objectives and priorities for the provision of police services. This annual report provides the public a report on the TBPS' progress regarding those objectives as described in the 2015 to 2017 Business Plan.

While a business plan is a key document for any organization, we can never forget that it takes the efforts of dedicated individuals to make it come to life. The members of the TBPS have worked hard

to fulfill the mandate of this police service; to serve and protect all members of this community. You'll find some great examples of the work that has been done in 2017 to do just that!

I'd like to thank Deputy Chief Andrew Hay for his dedicated service. When Deputy Hay retired in 2016, the board was faced with the task of finding a new Deputy Chief. Inspector Sylvie Hauth was the successful candidate in our selection process. She became Deputy Chief in January 2017. She is currently our Acting Chief of Police. We are looking forward to working with Sylvie and the rest of the senior command staff in the year ahead.

It is a privilege for me and my fellow members of the Thunder Bay Police Services Board to serve all of the people who live in, study in and visit this great community. We acknowledge that this police service and the communities it serves are on the traditional lands of the Fort William First Nation which is a signatory to the Robinson Superior Treaty of 1850.

Together, we will continue to work in the interest of community safety and wellbeing.

Sincerely

A handwritten signature in blue ink that reads 'J M Dojack'.

Jackie Dojack
Chair Thunder Bay Police Services Board

On behalf of 2016 board members:

Councilor Brian McKinnon – Vice Chair

Councilor Joe Virdiramo

Don Smith

Al Laakkonen

MESSAGE FROM ACTING CHIEF OF POLICE



On behalf of the members of the Thunder Bay Police Service, I am pleased to present our 2016 Annual Report. We hope that you'll find this document informative and enlightening as to our ongoing efforts to serve and protect all members of this community.

Public safety is our primary concern. The calendar year 2016 was historic and important. The Coroner's Inquest into the deaths of 7 Indigenous youths shed light on profoundly tragic events that have had far reaching impacts on all of our lives. The Thunder Bay Police Service was an active participant in the inquest with many of our members giving testimony. The inquest resulted in the Thunder Bay Police being named in 7 of the 145 recommendations from the inquest jury. We have been working diligently on these recommendations in partnership with other named organizations.

2016 was a busy time as we responded to over 47,000 calls for service. Crime prevention and working with our community partners continued to be at the forefront of our efforts. Violent crime often has its roots in socio economic issues. In order to make meaningful progress, we will require an ongoing commitment and partnership with citizens, social agencies and all levels of government.

When I was named the successful candidate for the position of Deputy Chief in December 2016, I felt fortunate to have been given the opportunity to lead and to work with so many dedicated people. While the challenges are many, we will work and evolve to serve and protect all members of our great community.

Sincerely

A handwritten signature in black ink, appearing to read 'S. Hauth'.

Sylvie Hauth
Acting Chief of Police

MISSION & VALUES

Thunder Bay Police Service is committed to working in partnership with the public to serve and protect our communities in a sensitive, efficient, and effective manner.

VALUES

Honesty

We are truthful and open in our interactions with members of our communities and with each other.

Integrity

We are honourable, trustworthy and accountable to the people we serve.

Fairness

We treat all members of our communities and each other in an impartial, equitable and sensitive manner.

Reliability

We are conscientious, professional, responsible and dependable in our interactions with our communities and each other.

Teamwork

We work together with our communities and within our organization to achieve mutual goals, making use of diverse knowledge, skills and abilities.

Positive Attitude

We interact in a positive and constructive manner with our communities and with each other.

Community Partnerships

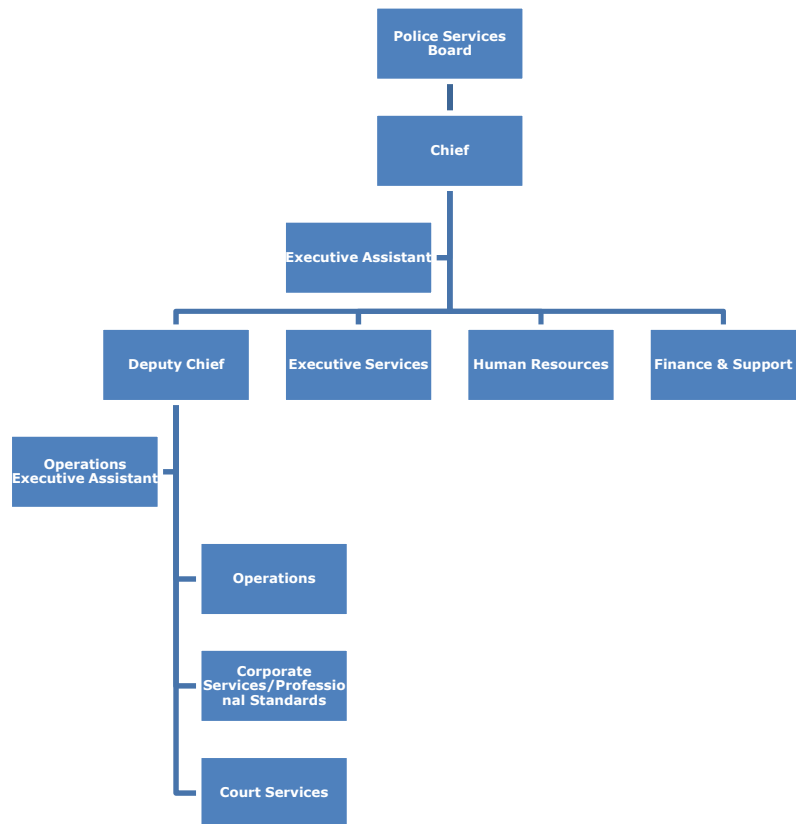
We develop and maintain relationships with community groups and agencies to meet changing needs.

Victim Sensitivity

We are committed to being supportive and helpful to victims of crime.



THUNDER BAY POLICE SERVICE ORGANIZATIONAL STRUCTURE



2015 to 2017 Business Plan

After consulting with partner agencies and community organizations, the Thunder Bay Police Services Board developed a three year Business Plan which identifies 4 policing priorities for the City of Thunder Bay and the Municipality of Oliver Paipooonge.

The plan is a framework that guides members of the Thunder Bay Police Service in the delivery of quality policing services to all members of the community.

Specifically, the Thunder Bay Police Service will provide:

- A safe community through proactive policing
- Professional policing
- Collaboration and partnerships through multi sector engagement
- Innovation in policing

Here are some of the activities which our members participated in to support the plan's objectives in 2016:

A safe community through proactive policing

- Evolve our community-focused policing model
 - BEAT Officers and their daily walks/cycling and engaged with the public, business owners and multi-cultural groups.
 - The Aboriginal Liaison Unit and School Resource Officers engaged with youth, the schools and the Indigenous Community.
 - The Community Response Team delivered robbery prevention tips, gave advice to businesses and residents based on the CPTED (Crime Prevention Through Environmental Design) model.
- Explore opportunities to increase police presence and visibility
 - The upgrading of our BEAT Officer bicycle fleet and hi-visibility shirts for bicycle patrol, our entire sections willingness to engage with various/any groups for increased partnerships and visibility.
- In November 2016, Uniform Patrol units began a floodway patrol project. These directed patrols were created to assist vulnerable persons at risk in the areas around our local waterways.



Highlights of current zone policing and zone watch programs for 2016

Zone Watch volunteers work with our officers on activities to engage the public and collaborate on information campaigns such as:



- Recruitment/Engagement – Assignment of Primary Zone Watch officers.
- A new process of reviewing the Zone Watch information key points for our web site, video clips being distributed through social media.
- Zone clean ups and BBQ's.
- Dispelling the myths through a community engagement survey on the perception of crime which will inform a communication strategy on Reality versus Myths of crime in our community.
- Impaired Driving Awareness – to bring awareness to impaired driving by alcohol and a special focus on impaired by drugs (considering the changes to legalize marihuana.)
- Aggressive Driving Awareness – to bring awareness to slow down and arrive alive. A poster competition is aimed at school age youth to bring attention to this. Further community messaging to be developed.
- Encourage engagement with citizens through presentations.
- Community engagement through campaign activities, information posts on Zone Watch website by officers to create discussions in the Zone Watch members' website.
- Review of the Zone Watch Academy presentation materials and streamlining of the citizen academy.
- Referrals of zone issues and questions to Primary Zone officers.

Professional policing

- Numerous events with ALU, SRO, BEAT – Feasts with Dilico/DFC/ONWA, Career Fairs with DFC/ONWA, sporting event (boot hockey) Youth Move/CCUPCY, George Jeffrey Children's Foundation – Tiny Girl Big Dreams and Family Fair, Anti-Bullying Campaign – Pink Shirts, Lakehead School Board Aboriginal Youth Summer Camp – Mino Bimaadiziwin, Northern Visits to remote communities in partnership with NAPS, Bicycle Rodeos, Archery with Kizhaay Anishinaabe Niin Program, P.A.R.T.Y. Program, Tad Milmine Bullying Ends Here Presentation, numerous other social media and anti-bullying presentations, photo opportunities at the schools for Halloween etc., Lakehead University Pow Wow, National Aboriginal Day, Thunder Bay Muslim Community, and the Thunder Bay Multicultural Society.
- Training unit offered many mandatory sessions for Use of Force, IRD, Academic days, CIICC (Street Check) training, Firearms, Walk a Mile, OPP Indigenous Awareness Training, Surveillance Foundations Basic course, several CIB related courses.

- With the incentive of lieu time for successfully completing the P.I.N. test (fitness test) 81 TBPS members successfully completed the P.I.N. test in 2016, further promoting health and wellness.
- The TBPS Traffic Unit utilized social media as the go-to for information dissemination for the public. Social media was used to assist in major collision investigations. These mediums were used to solicit for any independent witnesses and to stress safety points such as the use of seatbelts, speed reduction and the consequences for driving impaired.

Collaboration and partnerships through multi sector engagement

- Members of the Criminal Investigation Branch regularly met with the executive of the Thunder Bay Sexual Assault Crisis Centre to assist victims of crime.
- The Criminal Investigations Branch in 2016 maintained relationships with members of the RCMP Integrated Border Enforcement Team (IBET), Canadian Border Services, United States Border Patrol, Homeland Security and members of the Muslim community to discuss issues and challenges affecting border security and immigration.
- Ongoing relationship with Lakehead University security for assistance in the areas of evidence collection and identification. In 2016, the TBPS Criminal Investigations Branch received assistance from the L.U. departments in Geology, Forestry and Anthropology. Several times per year, investigators will contact an Anthropologist at L.U. to identify found bones to determine whether they're human or animal.
- Participated in the Aboriginal Youth Leadership Program, Ontario Justice Network.
- Involved in the South Core Public Safety Task Force.
- Attended Western Canadian Robbery Conference.
- Active partner in the North West Community Mobilization Network – engaging Multi-Sector agencies to collaborate on Community Safety and Well-being. E.g. Situation Table and Center of Responsibility.
- Directly involved in the design, planning and eventual implementation of the Thunder Bay Situation Table included our Indigenous policing partners at the North West Center of Responsibility. Outreach to potential community partners included the Indigenous Friendship Center, APS, NAPS, Matawa Learning Center, DFC, FWFN and Dilico.



Traffic Unit – Traffic Management Plan Progress

Traffic enforcement is very much aimed at prevention. Safety concerns are identified by citizens in the community and are communicated to the police by way of:



- Citizen calls are relayed through our own intranet or email communications.
- Concerns from City Councilors.
- Media such as the local newspaper editorial letters.
- Social media comments through our own Facebook site.
- Discussions with Zone Watch civilian members.

The Traffic Unit conducts Speed Enforcement projects throughout the city with focus on school/community safety zones to help reduce and educate the drivers of the importance of reducing their speeds.

Texting and Distracted Driving enforcement is done on a daily basis. There are project days where officers will focus on this and go as far as having an officer dress up as a construction worker, a pedestrian standing on the side of the road and even an officer riding a bicycle radioing other officers of drivers texting, not wearing seatbelts and any other violations.

Insecure loads are issues that are also addressed by the Traffic Unit. On project days the officers will attend the city landfill site

on Mapleward Road and speak with drivers of commercial motor vehicles and personal vehicles and assist them with proper load securement procedures. For loads that are unsafe, drivers will be issued fines and will be shown proper securement methods.

RIDE Programs are mainly conducted during the winter holiday period and focus on reducing the number of drivers who drink and drive. There is an annual kick-off event in the fall with multi-jurisdictional services to promote drivers to use other ways of getting home when they have been drinking. RIDE Check stops have developed in a way that now officers will not stay in a location long due to drivers using social media to give the location of the RIDE CHECK. Changing up locations frequently has helped our officers intercept many impaired drivers and possibly saving someone's life.

A good portion of commercial motor vehicles in Thunder Bay do not pass the MTO scales and do not get inspected on a regular basis. The Traffic Unit conducts regular projects focusing on commercial motor vehicles and conducting level 1 inspection on the vehicles. Assisting in some of the projects will also include the Ministry of Transportation Enforcement Branch and also with the assistance with the Ontario Provincial Police. Mechanical fitness is a priority but the officer also checks that the driver is properly licensed. Officers check to see that valid and proper documentation are surrendered and ensuring that drivers are conducting a proper pre-trip inspection of their vehicle.

A newly installed crossover was installed at Algoma Street and Cornwall. The Traffic Unit assisted the city engineering department with educating the public on the laws requiring motorists to stop for pedestrians in the crossover. Officers stopped traffic at this location and informed them of the new laws and pamphlets were provided to the driver's. Social media videos were also released to help drivers get a better understanding what is required when stopping at the crossover. Once the educational period was over, officers started an enforcement campaign which resulted in drivers being charged for the crossover violation.

School buses have always had issues with drivers not complying with the stopped school bus with its overhead lights on. The Traffic Unit with the assistance of the school bus companies has installed a Go-Pro camera as well as a Dashcam on buses having issues in specific areas. The cameras assist officers in their investigation to lay charges against drivers. A media

release was then sent out regarding the incidents which helped send the message that drivers should be more aware of school buses stopping and police are laying charges in these incidents.

Traffic Unit also attended school bus and crossing guards annual meetings. Information is shared regarding issues at crosswalks and a driver not stopping for school buses and what is required when reporting a complaint or traffic violation. This helps educate the crossing guards and school bus drivers to better report violations to the police.

Every year the Traffic Officer attends First Ride Program that is put on by the First Student Transportation Service. The First Rider Program is designated for very young first time school bus riders. It's a fun learning experience and helps answer questions from the children and parents.

The Traffic Unit continued to work with the news media warning drivers of severe driving conditions and recommendations on how to drive in these conditions. Broadcasting the project's outcomes shows the residents of Thunder Bay that the police are addressing traffic issues on an ongoing basis. The Unit also utilized the TBPS social media channels to engage the public on various road safety issues.



Can-Am Police Fire Games



The 2016 Can-Am Police-Fire Games was 5 years in the making and culminated in 7 days of competition in July 2016.

Thunder Bay played host to 571 competitors and their families from 18 U.S. states and 7 Canadian provinces as well as Australia, England and Ukraine. Several competitors registered for multiple events resulting in a total of 1,880 event entries.

Hosting an international event of this calibre was only possible thanks to the support of the community and expectations were exceeded with 544

volunteers and over 100 sponsors coming on board.

The Thunder Bay games were unique for many reasons. Civilian emergency services personnel were eligible to compete for the first time. Cross fit and bocce were added to the Games program and made successful debuts. The 25 team entries for the angling event is the most ever for a Can-Am Games. Competitors also enjoyed the enhanced social media presence provided by the 2016 Games.

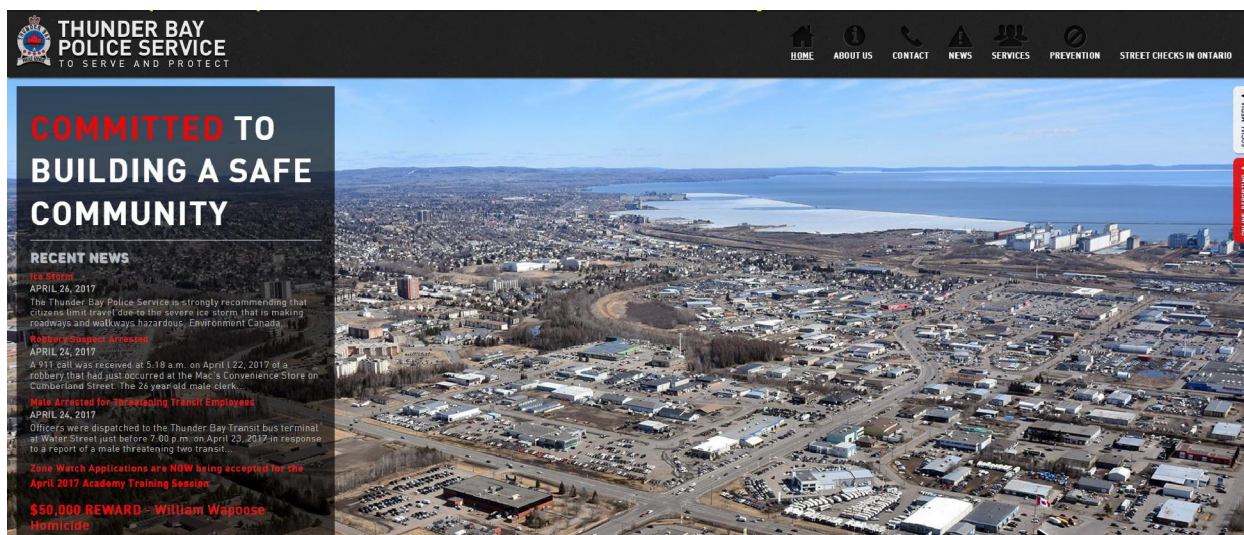
The two Thunder Bay athletes presented with the ceremonial number one and two race bibs just prior to the Games did not disappoint. Jon Balabuck of Thunder Bay Fire Rescue wore the #1 bib and competed in 25 events winning 17 gold and 7 silver medals. The #2 bib belonged to Thunder Bay Police communications operator Ashley Goodlad who entered 15 events and won 14 gold medals and 1 bronze.

Presented by Tbaytel, the 2016 Can-Am Police-Fire Games began July 16, 2016. The Games were a not-for-profit event in support of the Boys & Girls Clubs of Thunder Bay and Thunder Bay Special Olympics.

Started in 1977, the Can-Am Police-Fire Games promote physical fitness and camaraderie among and between law enforcement, fire, emergency and protective services personnel and their agencies. The Games are held every two years in either Canada or the U.S. The next Games will be held in Lake of the Ozarks, Missouri in 2018.



TBPS Social Media **Thunder Bay Police Service Website**



The Thunder Bay Police Service tracks site usage with Google Analytics. In 2016 more than half-a-million pages on the Thunder Bay Police Service were viewed by users.

Most users, about 14 per cent, arrived at the website’s news section (74,260 page views). The news page features mostly media releases and public service announcements. Content added to this page typically generates more than 90 per cent of its total lifetime page views within the first six to eight hours.

The homepage recorded a little more than 10% of the site’s total traffic with 54,569 page views. Meanwhile Crime Map, Criminal Records Search and Contact pages generated 19,432 (3.7%), 13,887 (2.6%) and 13,526 (2.6%) respectively. Service and general information pages like these collect page views steadily as users access the content at their personal discretion.

About 60% of the users who visited the service’s website were on a mobile device, with just less than 30% browsing on a desktop or laptop. The remaining 10% accessed the website on a tablet.

Social Media is responsible for nearly half (47%) of all the traffic on the service’s website. Of those social media referrals, nearly 95% came from Facebook. Search engines were responsible for about 36% of the site’s traffic and nearly 15% of website sessions were the result of direct referrals (a user typing the website url into their browser or using a bookmark).

Web Metrics at a Glance for 2016:

Metric	Value
Sessions	272,623
Users	150,338
Avg. Session Duration	01:03 (minutes:seconds)
Pageviews	530,133

Thunder Bay Police Service Facebook



There are a number of important metrics to examine when analyzing user activity data on Facebook. Some of the most valuable metrics include: Likes (people subscribing to your Facebook page), reach (the number of unique users who saw your posts), and engagement (the sum of likes, comments, shares and clicks your posts receive).

In 2016, the Thunder Bay Police Service Facebook page collected a total of 3,715 net new likes. The page began 2016 with 10,850 likes and finished the year with 14,565. Posts published in 2016 had a collective reach of more than 4 million.

Tracking likes and post reach is an important yard stick in measuring a Facebook page's successes, however engagement remains the most important metric. A page with high engagement will have its posts appear more often in the timelines of users who like the page. To put that in perspective consider this: The Toronto Police Service's Facebook page (40,700 likes) often nets less engagement than the Thunder Bay Police Service's page (16,000 likes)..¹

In 2016 the Thunder Bay Police Service boasted an engagement of nearly 750,000, which leads to an engagement rate of nearly 20%. The average Facebook page reports engagement between 0.5% and 1%.

	Reach	Engagement	Engagement Rate
First Quarter	932,066	182,714	19.6%
Second Quarter	1,063,623	179,405	16.8%
Third Quarter	962,916	193,643	20.1%
Fourth Quarter	1,132,799	194,045	17.1%
Total	4,091,404	749,807	18.3%

¹ Engagement comparison measured during the weeks of April 24-30 and May1-7, 2017.

Thunder Bay Police Service Twitter



The Thunder Bay Police Service's Official Twitter account (@TBPSMedia) collected 175 new followers in the last six months of 2016. Twitter analytics failed to archive new follower data for the first six months of the year. Note: Much like Facebook analytics, data for Twitter will have to be collected throughout the year to accurately assemble a detailed annual report. The information below includes only metrics accessible by quarterly archived reports from Twitter.

Quarter	Impressions
First	25,000
Second	28,000
Third	30,200
Fourth	37,300

- **First Quarter Top Tweet:** "Missing Child Located..." with 1,423 impressions, 42 engagement
- **Second Quarter Top Tweet:** "Check Out @CanAmGames2016..." with 1,209 impressions, 13 engagement
- **Third Quarter Top Tweet:** "#CtipDay2016 your tips help..." with 971 impressions, 13 engagement
- **Fourth Quarter Top Tweet:** "Chief Levesque greeting @SOOntario..." with 4,594 impressions, 106 engagement

Expansion of TBPS Social Media

The importance and necessity for a fluid and content rich social media presence led to the plan to expand the TBPS resources. In 2017, a Social Media Coordinator will be added to the Corporate Communications Unit under the Executive Services Branch.

The TBPS has followed the lead of several police services who have recognized the need to have specialized staff dedicated to social media content monitoring and development. Engaging citizens through social media is a critical part of the TBPS mission.

2016 TBPS Information Technology Unit

The TBPS IT Unit continued in 2016 to maintain and deliver technological support on a variety of platforms. In addition to Mission Critical hardware and software, there are dozens of applications which the members of the TBPS rely on to provide policing services to the community.

Highlights:

Major Projects

- VOIP Enterprise Phone System went live at the end of February 2016, replacing an outdated Centrex system.
- Network video upgrade completion (62 cameras upgraded at 1200 Balmoral Street)
- Updated remote site firewalls
- Niche to Scope interface for the Court Section's electronic disclosure project
- New Network Storage

Software implementations:

- New Anti-virus
- Front Desk phone monitor
- Database analyzer and monitor
- Network monitoring software
- Quartermaster software
- Various security upgrades
- E-Telewarrants implementation

Systems and Programming

- Refresh of modules within TBPS intranet
- Various programming projects designed to optimize existing processes
- Text to 911
- Server upgrades and maintenance

At A Glance:

- 186 workstations
- 15 laptops
- 36 mobile data terminals
- 30 virtual and 15 physical servers
- Total data storage of approximately 245 Terabytes
- 1,786 help tickets handled by IT Unit staff



INTRODUCTION

The Thunder Bay Police Service conducted an online public survey in the fall of 2016.

1,880 citizens responded providing feedback on a number of questions.

The survey assists the TBPS and the public in identifying crime and safety issues. The results also provide important feedback regarding the public's satisfaction with the policing services.

Breakdown of Respondents Answers by Category

Gender	2016
Male	41%
Female	59%

How many years have you lived in Thunder Bay?	2016
1-10 years	12%
11-20 years	10%
21 or over	78%

Age	2016
13-17	1%
18-40	46%
41-65	44%
65+	9%

How would you describe yourself?	2016
Caucasian	90%
Indigenous	7%
Visible Minority	3%

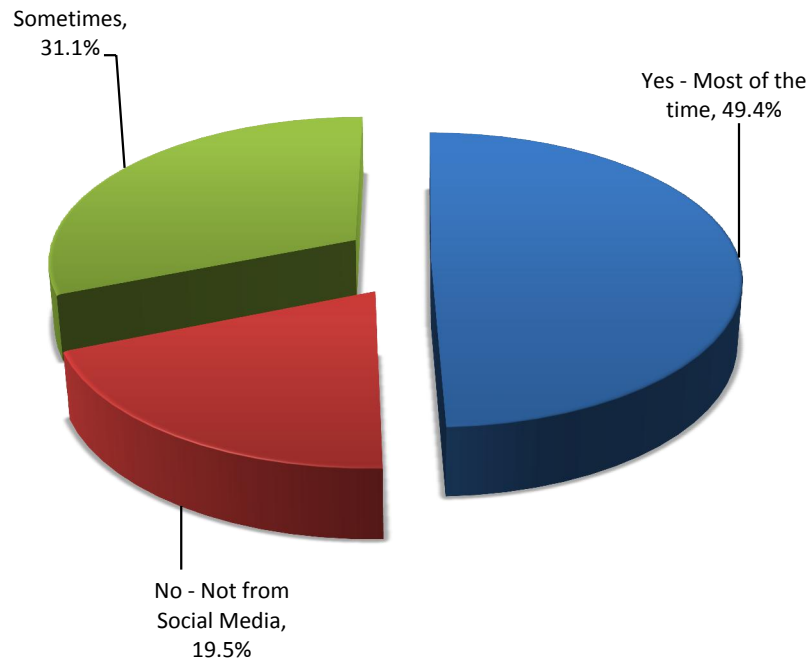
When have you called the Thunder Bay Police for help?	2016
In the last 2 years	44%
Between 3 to 10 years ago	26%
Over 10 years ago	12%
Never	18%

How would you rate your experience with the Thunder Bay Police?	2016
Very Satisfied	37%
Satisfied	41%
Not Satisfied	22%

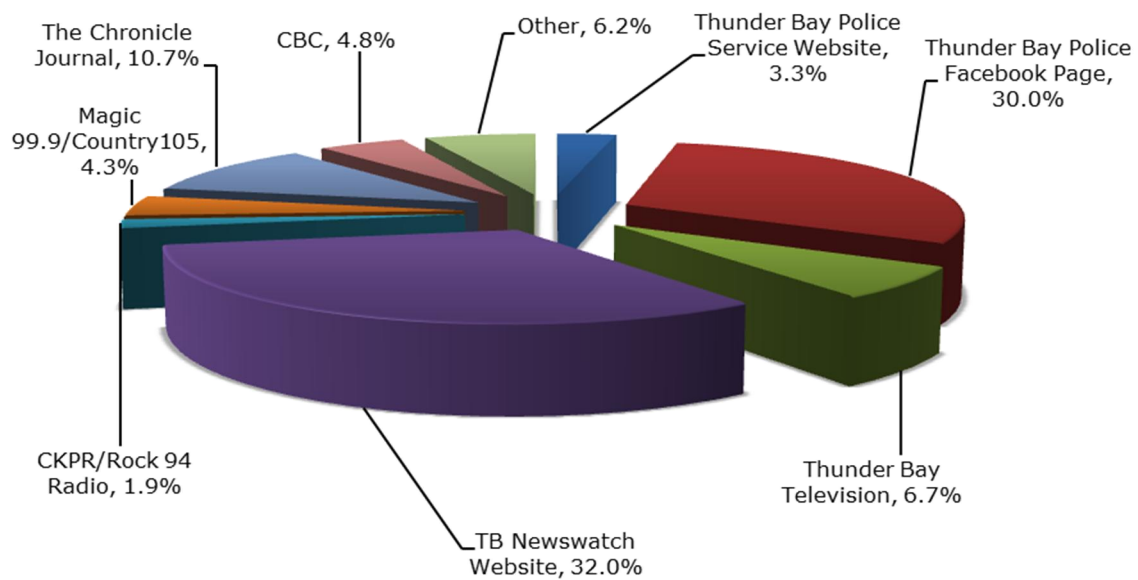
Were you treated with respect by the Thunder Bay Police?	2016
Yes I was	70%
Somewhat	18%
No I was not	12%

SATISFACTION SURVEY RESULTS THUNDER BAY POLICE SERVICE SOCIAL MEDIA

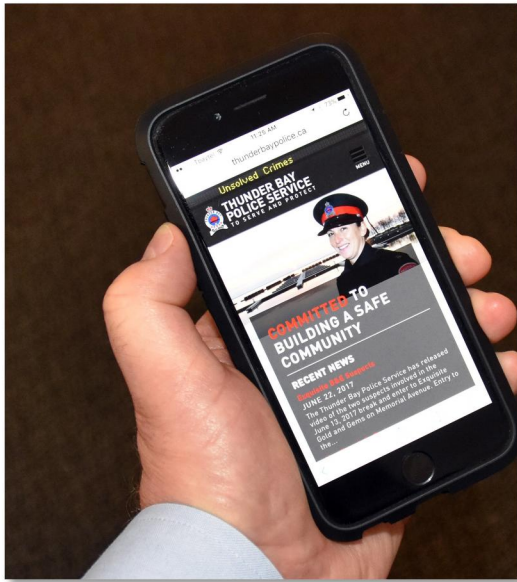
Do you get most of your news from Social Media?



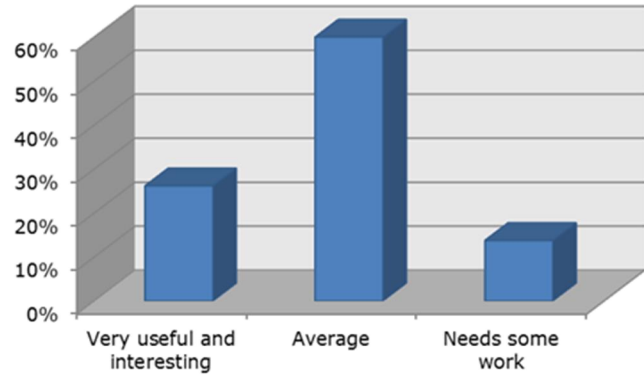
Where do you get most of your news regarding the Thunder Bay Police Service?



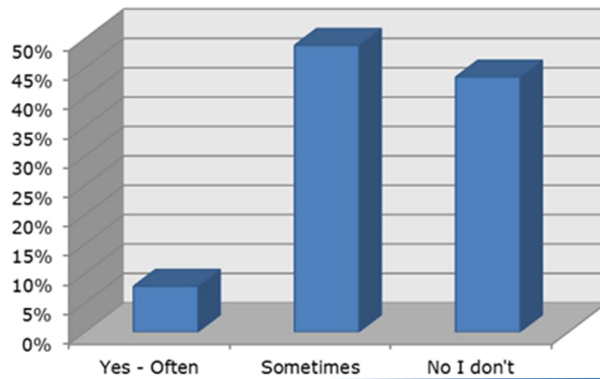
SATISFACTION SURVEY RESULTS THUNDER BAY POLICE SERVICE SOCIAL MEDIA



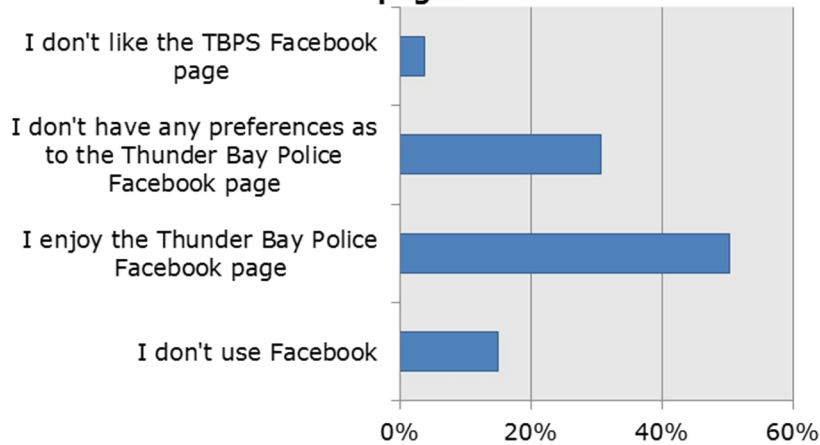
How would you rate the Thunder Bay Police website?



Do you visit the Thunder Bay Police website thunderbaypolice.ca?

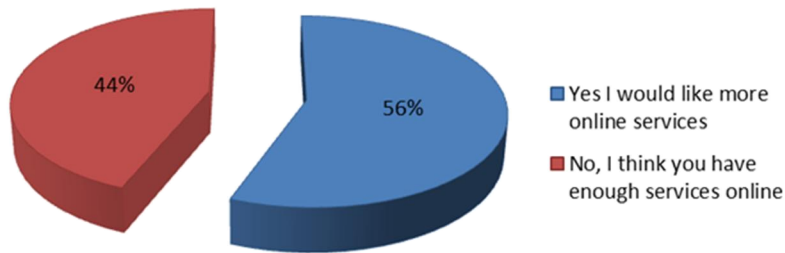


Do you enjoy the Thunder Bay Police Facebook page?

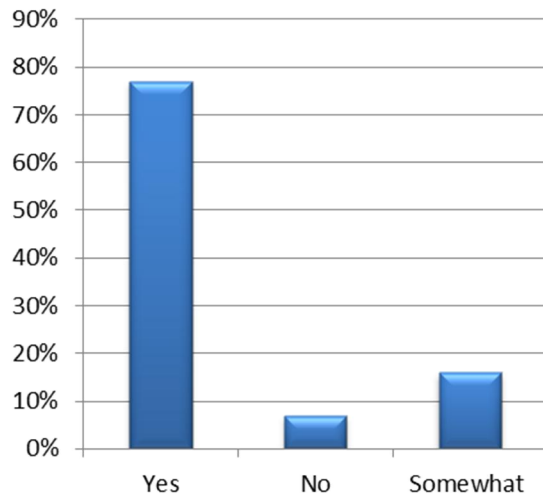


SATISFACTION SURVEY RESULTS CITIZEN PERCEPTION OF SAFETY

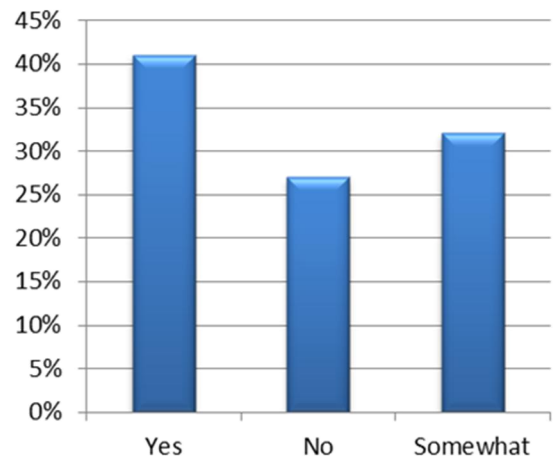
Online Services



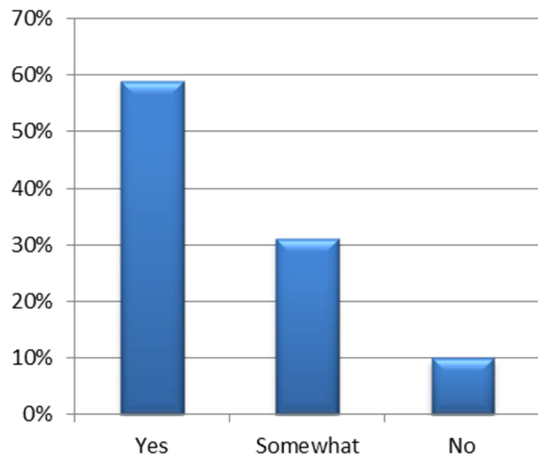
Do you feel safe in your neighbourhood-Day



Do you feel safe in your neighbourhood--Night



Overall is the Thunder Bay Police Service doing a good job?



Priorities for the Thunder Bay Police Service

Enforcing the law	1
Crime prevention initiatives	2
Traffic enforcement and education	3
Visibility	4
Improving our relationships with community members	5

ONTARIO COMMUNITY SAFETY SURVEY THUNDER BAY POLICE SERVICE

The Ontario Community Safety Survey

This is a provincial survey conducted in the latter part of 2016 by Forum Research regarding police services in Ontario.

Methodology

The ONCSS is an Interactive Voice Response (IVR) survey that was conducted between November 27th and December 13th, 2016. The total sample is 7729 respondents in Ontario and the resulting margin of error is 1%.

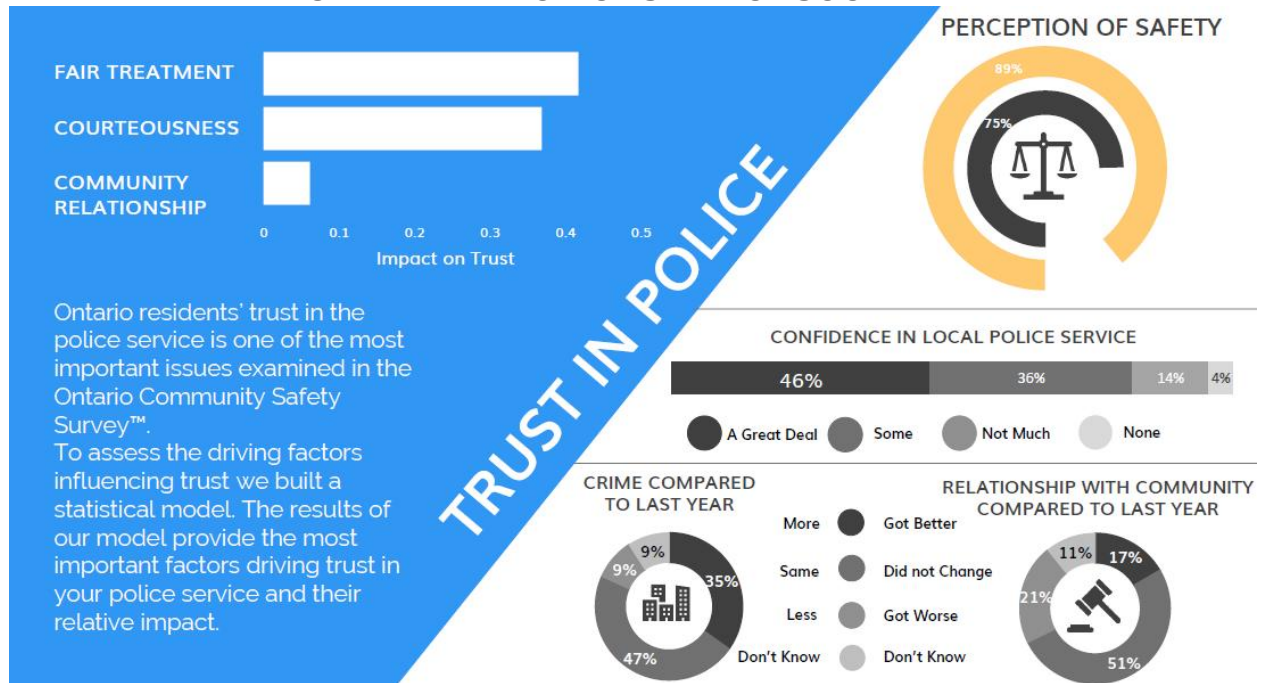
The report organizes the findings by two categories:

- province-level findings
- local findings

This enables a comparison of results between the provincial average and the local police service. The local findings are based on a subset of the overall sample, thus it is important to note that the resulting margin of error is 7%.



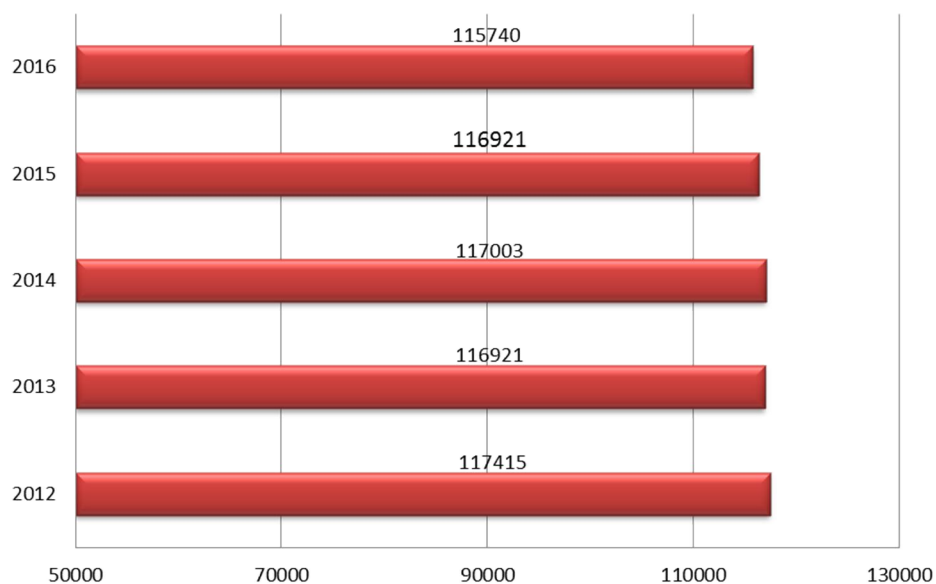
SATISFACTION SURVEY RESULTS THUNDER BAY POLICE SERVICE SOCIAL MEDIA



STATISTICAL REVIEW



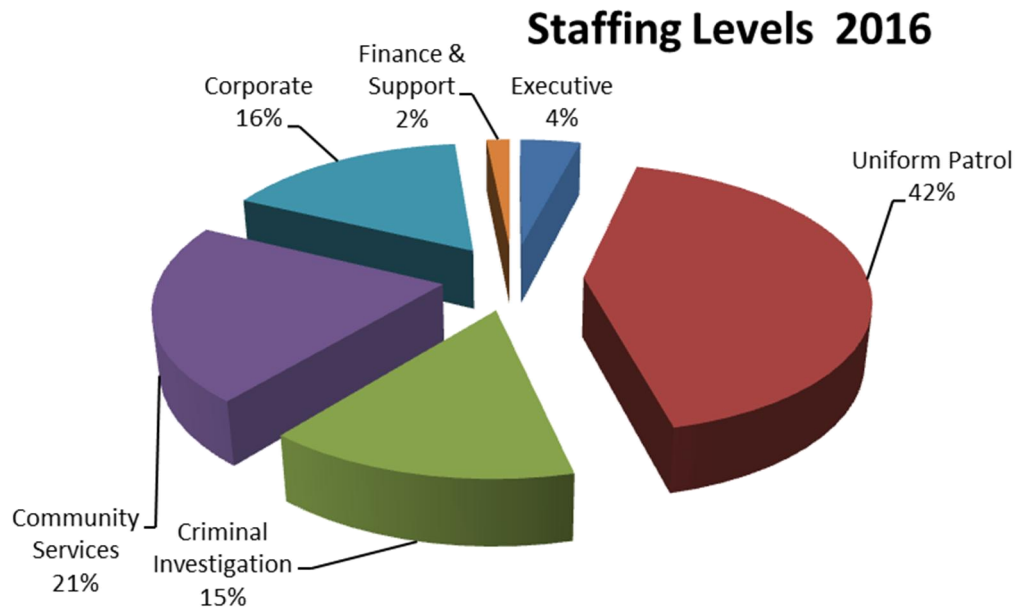
POPULATION THUNDER BAY/OLIVER PAIPOONGE



PERSONNEL

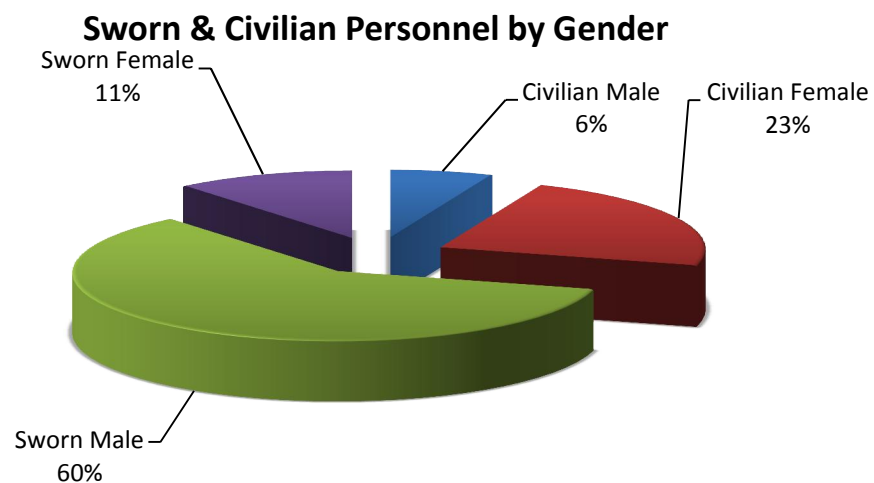
Authorized Personnel 2012-2016					
	2012	2013	2014	2015	2016
Sworn Members	224	222	222	223	221
Civilian Members	93	93	95	97	99
TOTAL STAFF	317	315	317	320	320

Distribution of Authorized Personnel 2016			
BRANCH	SWORN PERSONNEL	CIVILIAN PERSONNEL	TOTAL
Executive	3	10	13
Uniform Patrol	125	10	135
Criminal Investigation	43	4	47
Community Services	35	33	68
Corporate	15	37	52
Finance & Support	0	5	5
TOTAL	221	99	320



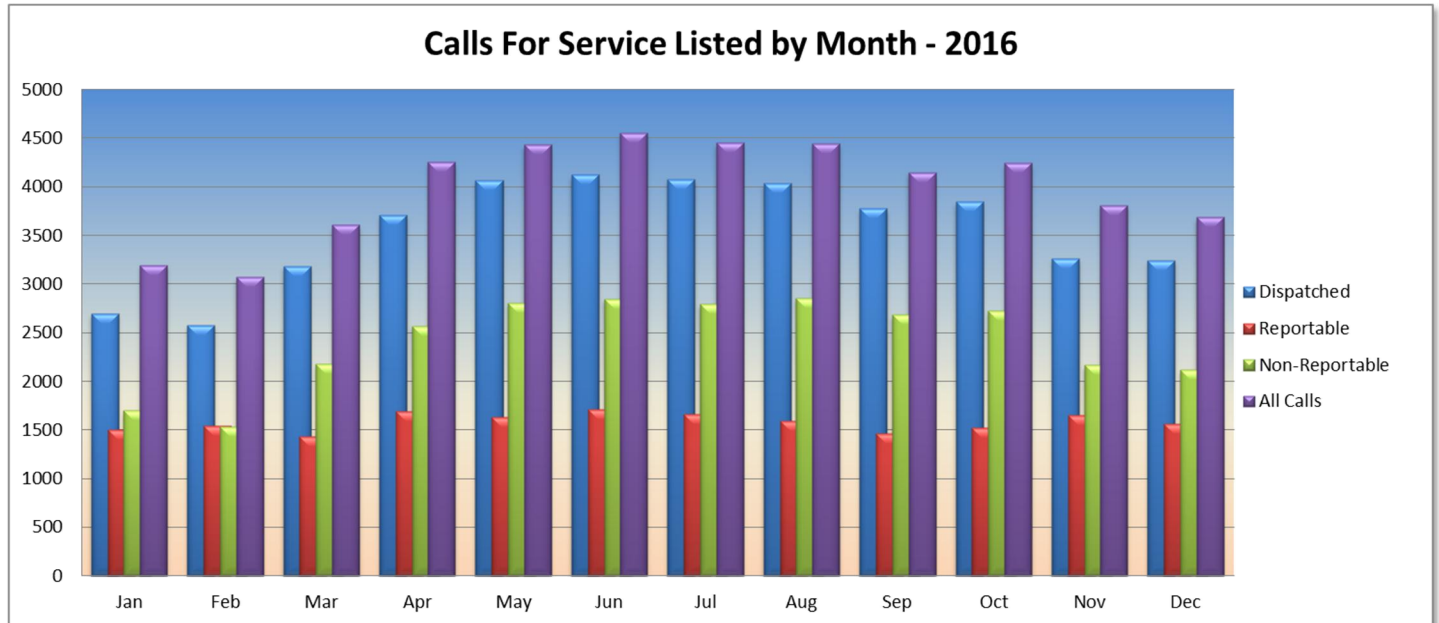
Actual Uniform Personnel By Rank and Gender 2016			
Rank	Female	Male	Total
Chief	0	1	1
Deputy Chief	0	1	1
Inspector	1	4	5
Staff Sergeant	2	7	9
Sergeant	3	22	25
Sub-Total	6	35	41
Constable	31	143	174
OP	1	5	6
Sub-Total	32	148	180
TOTAL	38	183	221

Actual Civilian Personnel By Positions and Gender 2016			
Position	Female	Male	Total
Senior Management/ Administration	1	2	3
Senior Clerical/Support/Professional/Technical	15	4	19
Junior Clerical	29	7	36
Communications/Dispatch	24	8	32
Court Security	3	6	9
TOTAL	72	27	99



CALLS FOR SERVICE 2016

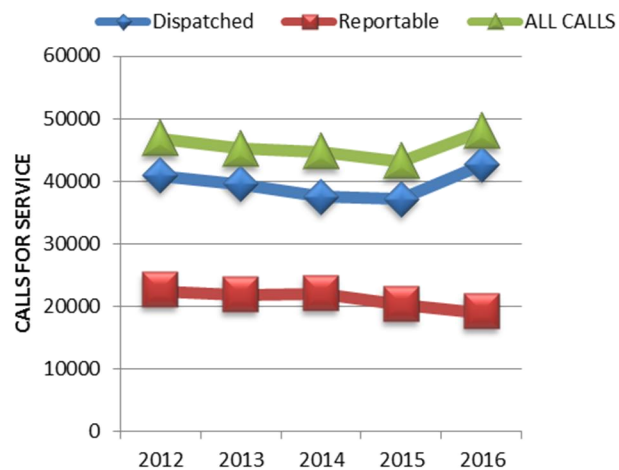
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Dispatched	2698	2577	3185	3709	4063	4122	4077	4036	3777	3844	3262	3242	42592
Reportable	1497	1542	1433	1688	1627	1707	1659	1594	1466	1521	1646	1566	18946
Non-Reportable	1699	1530	2176	2567	2805	2848	2794	2855	2681	2721	2164	2121	28961
All Calls	3196	3072	3609	4255	4432	4555	4453	4449	4147	4242	3810	3687	47907



CALLS FOR SERVICE BY YEAR 2012-2016

	2012	2013	2014	2015	2016
Dispatched	40840	39530	37519	37054	42592
Reportable	22397	21690	21895	20212	18946
ALL CALLS	46786	45178	44652	43153	47907

CALLS FOR SERVICE BY YEAR 2012-2016

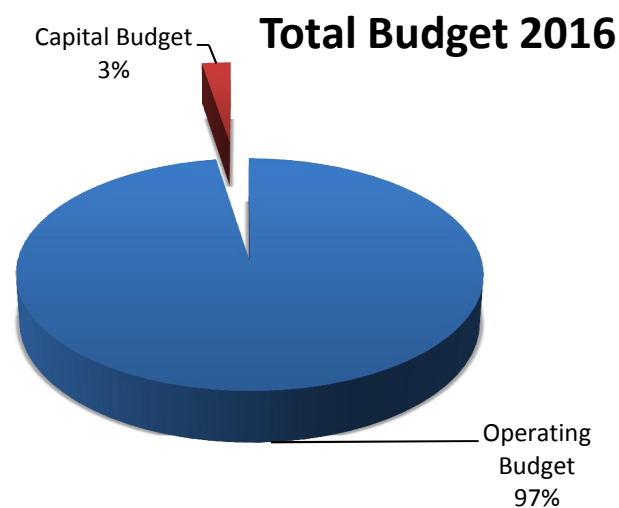


BUDGET

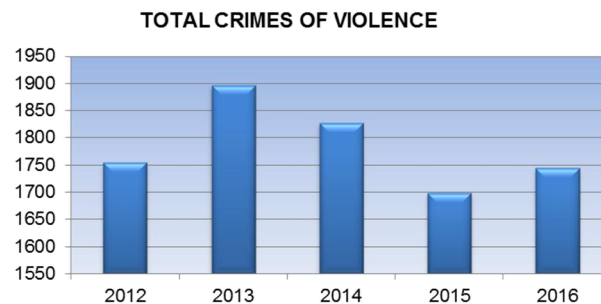
2016 Operating Budget	2016	2016	2015	2015
	Budget	Actual	Budget	Actual
Labour	41,186,822	40,544,900	37,894,000	38,291,800
Training	288,400	406,147	288,400	493,619
Uniforms & Equipment	889,100	907,313	895,600	924,435
Vehicle Maintenance	511,600	631,351	505,900	364,384
Communications	326,200	376,447	326,200	372,110
Computer Services	30,000	49,348	30,000	82,858
Other	810,078	2,159,943	2,481,600	2,607,717
Gross Expenditures	44,042,200	45,075,449	42,421,700	43,118,280
Revenue	4,228,300	4,557,191	-4,957,100	-5,586,225
Net Expenditures	39,813,900	40,518,258	37,464,600	37,532,055
2016 Capital Budget (Net)	2016		2015	
	\$988,600		\$1,083,700	

	2012	2013	2014	2015	2016
Capital Budget	858,800	810,500	1,300,100	1,083,700	988,600
Operating Budget	34,118,400	35,287,400	37,057,500	37,464,600	39,813,900
Total Budget	34,977,200	36,097,900	38,357,600	38,548,300	40,802,500
Population	117,415	116,921	121,596	121,596	115,740
Per Capita Cost	297.89	308.74	315.45	317.02	352.54

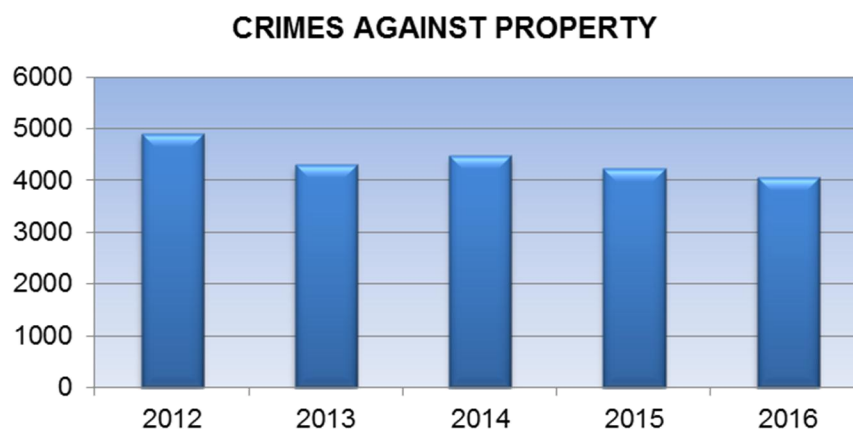
Totals have been adjusted



CRIMES OF VIOLENCE	2012	2013	2014	2015	2016
Murder - 1st Degree	2	0	0	0	0
Murder - 2nd Degree	5	3	11	3	6
Manslaughter	0	0	0	0	2
Infanticide	0	0	0	0	0
TOTAL	7	3	11	3	8
Criminal Negligence Causing Death	1	0	0	0	0
Attempt Murder	0	0	0	3	3
Aggravated Sexual Assault	1	1	1	0	1
Sexual Assault With Weapon	1	2	2	2	1
Sexual Assault	88	95	90	95	103
Assault Level 1	753	832	717	710	760
Assault With Weapon - Level 2	211	204	232	212	242
Aggravated Assault - Level 3	24	32	27	27	28
Unlawfully Cause Bodily Harm	0	0	0	0	0
Discharging Firearm With Intent	2	5	3	0	0
Assault - Police/other Peace Officer	24	28	30	22	34
Other Assaults	3	7	6	6	21
TOTAL	1107	1206	1108	1077	1193
Robbery Total	120	140	127	178	141
Other Violent Offences Total	4	3	2	0	5
Abduction - Person Under 14 Yrs	1	1	0	0	0
Abduction - Person Under 16 Yrs	0	0	0	0	0
Contravening Custody Order	0	0	0	0	0
No Custody Order	0	0	0	0	0
TOTAL	1	1	0	0	0
OTHER CRIMES OF VIOLENCE					
Sexual Offences Against Children	15	10	20	16	16
Forcible Confinement or Kidnapping	32	32	32	22	29
Extortion	7	3	2	5	2
Criminal Harassment	149	186	201	162	154
Uttering Threats	188	248	218	191	175
Threatening/Harassing Phone Calls	123	64	106	44	21
TOTAL	514	543	579	440	397
TOTAL CRIMES OF VIOLENCE	1754	1896	1827	1698	1744
Rate per 100,000 Population	1493	1614	1562	1460	1507

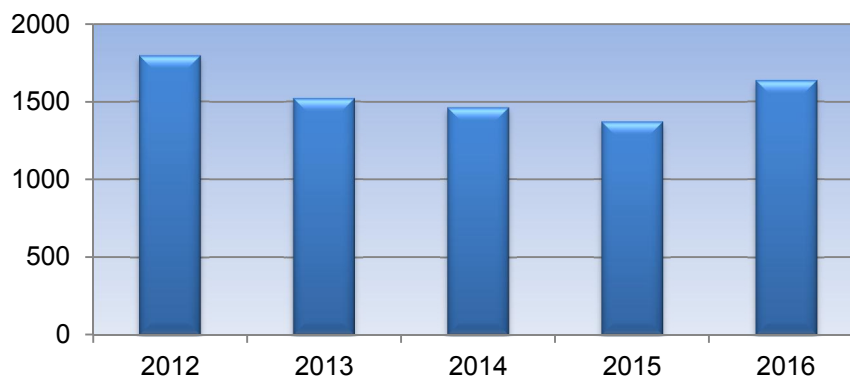


CRIMES AGAINST PROPERTY	2012	2013	2014	2015	2016
BREAK AND ENTER					
Business Premises	130	138	170	148	117
Residence	409	363	337	242	363
Other	107	105	73	98	103
TOTAL	646	606	580	488	583
MOTOR VEHICLE THEFT					
TOTAL	145	161	173	183	189
THEFT OVER \$5000					
From Motor Vehicles	2	6	2	12	3
Shoplifting	1	0	0	0	3
Other Thefts	14	20	15	12	15
TOTAL	17	26	17	24	21
THEFT UNDER \$5000					
From Motor Vehicles	723	642	706	715	657
Shoplifting	600	568	663	615	634
Other Thefts	984	798	752	753	642
TOTAL	2307	2008	2121	2083	1933
Have Stolen Goods	50	45	62	45	51
Fraud	274	263	491	306	400
Mischief	1427	1161	1002	1063	859
Arson	40	26	24	32	23
TOTAL CRIMES AGAINST PROPERTY	4906	4296	4470	4224	4059
Rate per 100,000 Population	4178	3658	3820	3632	3507



<u>OTHER CRIMINAL CODE OFFENCES</u>	2012	2013	2014	2015	2016
PROSTITUTION					
Bawdy House	0	0	0	0	0
Procuring	0	0	0	0	0
Other Prostitution	0	0	0	0	0
TOTAL	0	0	0	0	0
GAMING AND BETTING					
Betting House	0	0	0	0	0
Gaming House	0	0	0	0	0
Other Gaming & Betting Offences	0	0	0	0	1
TOTAL	0	0	0	0	1
OFFENSIVE WEAPONS					
Firearms Usage	0	0	0	0	0
Weapons Possession	45	31	36	44	46
Traffic Import/Export	0	1	0	0	0
Other Weapons Offences	2	2	0	1	1
TOTAL	47	34	36	45	47
OTHER CRIMINAL CODE OFFENCES					
Bail Violations	1162	985	951	901	947
Counterfeiting Currency	24	5	17	4	16
Disturb The Peace	7	14	14	12	2
Escape Custody	20	9	6	7	7
Indecent Acts	14	15	10	6	11
Public Morals	8	13	24	23	27
Obstruct Public Peace Officer	17	24	23	13	13
Prisoner Unlawfully at Large	2	4	6	4	2
Trespass at Night	6	4	3	4	2
Other Criminal Code Offences	489	415	372	353	562
TOTAL	1749	1488	1426	1327	1589
OTHER CRIMINAL CODE OFFENCES TOTAL	1796	1522	1462	1372	1637
Rate per 100,000 Population	1530	1296	1246	1179	1414

OTHER CRIMINAL CODE OFFENCES

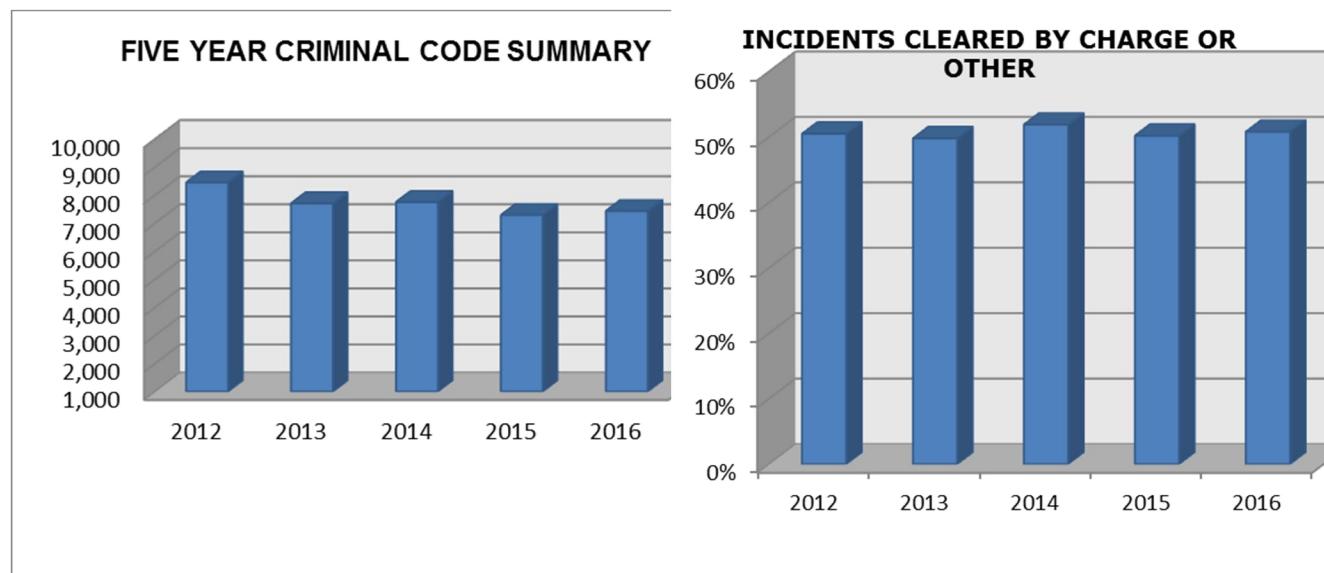


FIVE YEAR CRIMINAL CODE SUMMARY

CRIME TYPE	2012	2013	2014	2015	2016
Crimes of Violence	1754	1896	1827	1698	1744
Crimes Against Property	4906	4296	4470	4224	4059
Other Criminal Code Offences	1796	1522	1462	1372	1637
TOTAL	8456	7714	7759	7294	7440

INCIDENTS CLEARED BY CHARGE OR OTHER

	2012	2013	2014	2015	2016
Offences Percent Cleared	50.50%	49.80%	51.90%	50.20%	50.80%



DRUG OFFENCES	2012	2013	2014	2015	2016
Heroin	0	0	0	1	1
Cocaine	30	43	31	44	30
Other Drugs	30	27	26	18	31
Cannabis	86	82	80	57	37
TOTAL	146	152	137	120	99

OTHER FEDERAL STATUTES	2012	2013	2014	2015	2016
Bankruptcy Act	0	0	0	0	0
Customs Act	0	0	0	0	0
Excise Act	0	0	0	0	0
Immigration Act	0	0	0	0	0
Firearms Act	0	0	0	0	0
Other Federal Statutes Act*	86	95	81	45	29
TOTAL	86	95	81	45	29

CRIMES OF VIOLENCE—YOUTH CHARGED	2012	2013	2014	2015	2016
HOMICIDE					
Murder - 1st Degree	0	0	0	0	0
Murder - 2nd Degree	0	1	1	0	1
Manslaughter	0	0	0	0	0
Infanticide	0	0	0	0	0
TOTAL	0	1	1	0	1
ATTEMPT MURDER TOTAL	0	0	0	0	0
Aggravated Sexual Assault	0	0	0	0	0
Sexual Assault With Weapon	0	0	1	0	0
Sexual Assault	3	4	10	1	4
Assault Level 1	47	42	41	33	33
Assault With Weapon - Level 2	11	14	12	14	16
Aggravated Assault - Level 3	1	3	2	0	1
Unlawfully Cause Bodily Harm	0	0	0	0	0
Discharging Firearm With Intent	0	0	0	0	0
Assault - Police/Other Peace Officer	3	3	3	3	2
Other Assaults	0	0	0	0	3
TOTAL ASSAULTS	65	66	69	48	59
ROBBERY TOTAL	18	11	1	4	8
OTHER VIOLENT OFFENCES					
TOTAL	0	0	0	0	0
Abduction - Person Under 14 Yrs	0	0	0	0	0
Abduction - Person Under 16 Yrs	0	0	0	0	0
Contravening Custody Order	0	0	0	0	0
No Custody Order	0	0	0	0	0
ABDUCTION TOTAL	0	0	0	0	0
OTHER CRIMES OF VIOLENCE					
Sexual Offences Against Children	0	0	1	0	0
Forcible Confinement or Kidnapping	1	0	4	0	2
Extortion	0	0	0	0	0
Criminal Harassment	1	0	0	1	0
Uttering Threats	2	1	5	2	3
Threatening/Harassing Phone Calls	0	0	0	0	0
TOTAL	4	1	10	3	5
TOTAL--CRIMES OF VIOLENCE	87	79	81	55	73

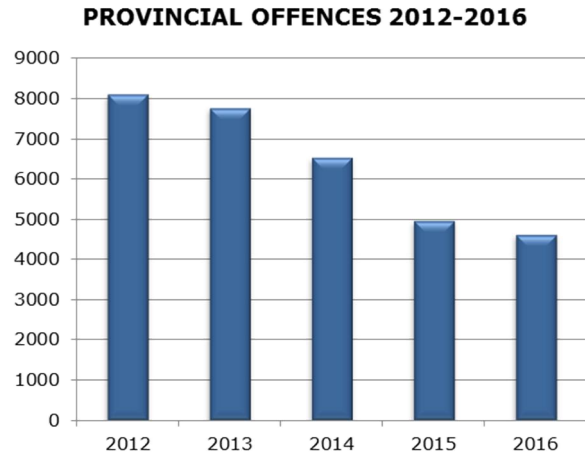
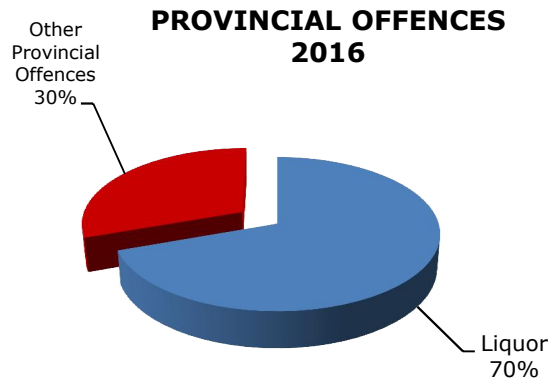
DRUG OFFENCES-YOUTH CHARGED	2012	2013	2014	2015	2016
Heroin	0	0	0	0	0
Cocaine	1	0	0	0	0
Other Drugs	1	1	1	0	0
Cannabis	13	7	8	1	3
TOTAL	15	8	9	1	3

CRIMES AGAINST PROPERTY-YOUTH	2012	2013	2014	2015	2016
BREAK AND ENTER					
Business Premises	3	3	2	3	4
Residence	28	6	5	2	4
Other	0	0	3	0	1
TOTAL	31	9	10	5	9
Motor Vehicle Theft	14	15	5	3	0
THEFT OVER \$5000					
From Motor Vehicles	0	0	0	0	0
Shoplifting	0	0	0	0	0
Other Thefts	0	0	0	0	0
TOTAL	0	0	0	0	0
THEFT UNDER \$5000					
From Motor Vehicles	5	5	5	2	2
Shoplifting	15	12	5	9	4
Other Thefts	8	7	5	5	2
TOTAL	28	24	15	16	8
Have Stolen Goods	8	11	15	9	7
Fraud	0	1	3	0	1
Mischief	26	18	12	7	6
Arson	3	1	1	0	0
TOTAL- PROPERTY CRIMES	110	79	61	40	31

OTHER CRIMINAL CODE OFFENCES--YOUTH	2012	2013	2014	2015	2016
OFFENSIVE WEAPONS					
Firearms Usage	0	0	0	0	0
Weapons Possession	6	3	2	5	3
Traffic Import/Export	0	0	0	0	0
Other Weapons Offences	0	0	0	0	0
TOTAL	6	3	2	5	3
OTHER CRIMINAL CODE OFFENCES					
Bail Violations	117	91	86	57	70
Counterfeiting Currency	0	0	0	0	0
Disturb The Peace	2	0	0	1	0
Escape Custody	19	10	7	9	6
Indecent Acts	0	0	0	0	0
Public Morals	0	0	0	0	0
Obstruct Public Peace Officer	1	3	3	1	0
Prisoner Unlawfully at Large	0	0	1	0	0
Trespass at Night	0	0	0	0	0
Other Criminal Code Offences	5	4	3	0	1
TOTAL	144	108	100	68	77
TOTAL--OTHER CRIMINAL CODE OFFENCES	150	111	102	73	80

PROVINCIAL OFFENCES

	2012	2013	2014	2015	2016
Liquor	6393	5456	5156	3805	3210
Other Provincial Offences	1692	2303	1372	1159	1408
Total	8085	7759	6528	4964	4618



MOTOR VEHICLE COLLISIONS (in 2015 data compiled from electronic records through Self Reporting Centre)

TYPE	2015	2016
Fatal	3	1
Personal Injury	559	538
Property Damage	2830	2880
Non-Reportable	24	27
TOTAL	3416	3446

FUNDED R.I.D.E. PROGRAMME

	2012	2013	2014	2015	2016
Vehicles Checked	5687	7812	5570	7847	4612
12Hr. Suspension/Warn Range Suspension	11	29	16	19	12
Impaired Drivers	5	15	10	12	17

RIDE statistics are based on the calendar year which runs from (April 1 – March 30th)

2016 Police Mileage

1,718,404

2015 Police Mileage

1,667,001



Property Records	2015	2016
Received	5,432	6,632
Disposed	5,603	4466
In Inventory December 31st	19,709	21,166
2016 Fleet - As compared to 2015		
	2015	2016
Marked	31	29
Unmarked	28	29
Specialty Units	18	15
Leased Vehicles	<u>13</u>	<u>15</u>
Total	90	88

<u>FREEDOM OF INFORMATION</u>	2012	2013	2014	2015	2016
Personal Requests Received	149	149	142	156	132
General Requests Received	42	42	54	65	55
TOTAL REQUESTS RECEIVED	191	191	196	221	187

<u>COMPLAINTS AGAINST POLICE</u>	2016
Screened Out --deemed frivolous/vexatious, made in bad faith or not in the public interest	16
Officer Conduct	
Discreditable Conduct	13
Neglect of Duty	3
Deceit	0
Unlawful or Unnecessary Use of Authority	5
Service	
Service Complaint	2
Policy	0
Total Complaints	40
Resolution of Complaints	
Not Accepted	16
Pending Investigations to date	8
Withdrawn	3
Informal Resolution Agreement	0
Unsubstantiated	13
Substantiated	0
Total Complaints	40

Complaints statistics reporting changed in 2016

<u>CRIMESTOPPERS</u>	2012	2013	2014	2015	2016
Tips Received	814	858	953	975	1115
Arrests	44	66	47	26	19
Cases Solved	65	64	50	36	35
Property Recovered	\$58,620.00	\$89,132.00	\$125,058.00	\$39,285.00	\$20,000.00
Drugs Seized	\$314,200.00	\$1,329,008.00	\$307,955.00	\$729,120.00	\$16,000.00